

## **Terms of Service & Refund Policy**

### **Use of Website**

This site is intended for personal and non-commercial use to explore, purchase, or inquire about the artistic and educational works of Miguel Acosta. Unauthorized use or duplication of content without written permission is strictly prohibited.

### **Intellectual Property**

All images, artworks, designs, texts, and other materials on this website are the intellectual property of Miguel Acosta and are protected by international copyright laws.

### **Orders & Payment**

All prices are listed in USD. Payment is required in full at the time of order via the available payment methods. We reserve the right to refuse or cancel any order at our discretion.

### **Shipping & Delivery**

Shipping timelines depend on your location and the nature of the item (original artwork, print, or custom piece). You will receive a confirmation email with tracking details once your item ships.

### **Refund Policy**

Original Artworks & Limited Edition Prints:

All sales are final. Due to the unique nature of original art and limited editions, we do not offer refunds or exchanges unless the item is damaged during shipping. If your order arrives damaged, you must contact us within 7 days of delivery with clear photos of the packaging and artwork.

Workshops / Courses:

If you enroll in an online or in-person workshop, cancellations made 7 days before the event will receive a full refund. After that, refunds are not guaranteed, but we may offer partial credit for future courses at our discretion.

Commissions:

## **Terms of Service & Refund Policy**

A non-refundable deposit is required to begin commissioned work. If you cancel after work has begun, no refund will be issued.

### **Privacy**

We respect your privacy and only collect personal information to fulfill orders or improve your experience. We do not sell or share your data with third parties.

### **Modifications**

We may revise these Terms of Service at any time. Continued use of the website implies acceptance of the revised terms.

### **Contact**

For questions, concerns, or refund issues, please contact:

Miguel Acosta

Email: [contact@acostaarts.com](mailto:contact@acostaarts.com)

Phone: +1 (786) 812-2976